

Better Business Bureau Serving West Florida 2655 McCormick Drive Clearwater, FL 33759 (727) 535-5522 | (800) 525-1447 Fax: (727) 539-6301 www.bbb.org

Mr. Todd E Riley Sherlock Home Inspections, LLC 106 Hancock Bridge Pkwy W Ste D15 Cape Coral, FL 33991-2092

We are forwarding you SEVERAL complimentary letters about your business that were sent to us by your customers.

Thank you for the opportunity to bring this to your attention.

Sincerely,

Jayme Dawson

Accreditation Specialist jdawson@bbbwestflorida.org



Review of Sherlock Home Inspections

# **Original Review:**

Great professional, thorough, and courteous service.

reviews from Charlene Walker, (zip code: 34109) on 08/04/2016



Review of Sherlock Home Inspections

## **Original Review:**

Very friendly and professional, would highly reccomend.

reviews from Billy Sanchez JR, (zip code: 33931) on 08/01/2016



## Review of Sherlock Home Inspections

#### Original Review:

Top Notch! Beyond thorough! They don't miss a nick! Their business works as a team, leaving little room for error. Two inspectors came out as well as a pet inspector. They were very considerate of both sides of the transaction. They consider themselves "guests" in your home and treat everyone equally. The report was honest and fair. They truly care for everyone to be happy and safe. Can't say enough great things about them!!!!

reviews from Alice King, (zip code: 33914) on 03/20/2015

### Better Business Bureau Serving West Florida

COMPLIMENT ACTIVITY REPORT Case # 67246197

Consumer Info: Nowottnick, Valerie

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15

Cape Coral, FL 33991-2092 239 292-0756

Consumer's Original Compliment:

The BBB received the following email:

Contact Person: not provided

Compliments:

Sherlock Home Inspections performed a thorough and professional home inspection of a property we contracted to purchase. Their work was superb and their inspection was very comprehensive. We would recommend them to anyone in need of a home inspection.

Submitted By: Valerie Nowottnick

#### Better Business Bureau Serving West Florida

COMPLIMENT ACTIVITY REPORT Case # 67250555

Consumer Info: Fahrner, Jane

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15 Cape Coral, FL 33991-2092

239 292-0756

Location Involved: (Same as above)

**Consumer's Original Compliment:** 

The BBB received the following email:

Contact Person: Todd

Compliments:

On time, professional, pleasant, accurate information. I would definitely refer to my neighbors and friends.

Submitted By: Jane Fahrner

Better Business Bureau Serving West Florida COMPLIMENT ACTIVITY REPORT Case # 67249185

Consumer Info: Graskewicz, J.

Business Info: Sherlock Home Inspections, LLC 106 Hancock Bridge Pkwy W Ste D15

Cape Coral, FL 33991-2092 239 292-0756

Location Involved: (Same as above)

Consumer's Original Compliment:

The BBB received the following email:

Contact Person: Larry Martin

Compliments:

Excellent job, Quick response. Just what I paid for!

Submitted By: J. Graskewicz

COMPLIMENT ACTIVITY REPORT Case # 67240860

Consumer Info: Salazar, Isnel

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15 Cape Coral, FL 33991-2092

239 292-0756

Location Involved: (Same as above)

Consumer's Original Compliment:

The BBB received the following email:

Contact Person: Robert Steward

Compliments: Excellent service, very professional.

Submitted By: Isnel Salazar

### Better Business Bureau Serving West Florida

COMPLIMENT ACTIVITY REPORT Case # 67240859

Consumer Info: Baker, Mr. and Mrs.

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15

Cape Coral, FL 33991-2092 239 292-0756

Location Involved: (Same as above)

Consumer's Original Compliment:

The BBB received the following email:

Contact Person: Todd Riley or Johnny Dennison

Compliments:

Sherlock Home Inspections were highly professional, courteous, responsive, and attentive to details. I am not from the area and appreciated having an A-class business to work through. I would highly recommend this business to anyone looking for an inspection. I was most appreciative of the phone call I received to review the details of the inspection.

Submitted By: Todd & Jennifer Baker

#### Better Business Bureau Serving West Florida

COMPLIMENT ACTIVITY REPORT Case # 67249318

Consumer Info: Garcia, R

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15 Cape Coral, FL 33991-2092

Location Involved: (Same as above)

239 292-0756

Location Involved: (Same as above)

Consumer's Original Compliment :

The BBB received the following email:

Contact Person: Larry Martin

Compliments:

They were able to schedule our appointment within two days. They came out on a Saturday morning and we had the inspection report Sunday night!! Very quick turnaround!! Friendly and professional to deal with. I would gladly recommend them to anyone.

Submitted By: R Garcia

COMPLIMENT ACTIVITY REPORT Case # 67243991

Consumer Info: Carta, Audrey

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15

Location Involved: (Same as above)

Cape Coral, FL 33991-2092 239 292-0756

Consumer's Original Compliment:

The BBB received the following email:

Contact Person: Todd

Compliments:

Did a great job. Spent much time explaining everything. Called many times ,being from Ct ,and he was more than willing to help. Also put me in touch with reputable people. And said to call anytime if I needed anything .

Submitted By: Audrey Carta

Better Business Bureau Serving West Florida

COMPLIMENT ACTIVITY REPORT Case # 67267170

Consumer Info: Ratner, Richard

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15 Cape Coral, FL 33991-2092

239 292-0756

Location Involved: (Same as above)

Consumer's Original Compliment:

BBB received the following email:

Contact Person: Todd

Compliments:

Great experience from initial contact through completion of job. Would highly

recommend.

Submitted By: Richard Ratner

Better Business Bureau Serving West Florida

COMPLIMENT ACTIVITY REPORT Case # 67258291

Consumer Info: Hunt, Peter

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15

Location Involved: (Same as above)

Cape Coral, FL 33991-2092 239 292-0756

239

Consumer's Original Compliment :

BBB received the following email:

Contact Person: Todd and Larry

Compliments:

As a first time homebuyer my wife and I were very concerned about the home inspection. Sherlock Homes Inspections did a wonderful job explaining in detail everything about our new home. They also emailed a detailed report of the home inspection. I would recommend them to anyone.

They were GREAT!!!

Submitted By: Peter Hunt

COMPLIMENT ACTIVITY REPORT Case # 67262798

Consumer Info: Magiera, Linda

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15 Cape Coral, FL 33991-2092

239 292-0756

Location Involved: (Same as above)

Consumer's Original Compliment :

BBB received the following email:

Contact Person: Steven Warren

Compliments:

Very thorough inspection. Covered everything! And pictures to prove it. We are very impressed with the professionalism & quality of their work & would recommend to them to everyone.

Submitted By: Linda Magiera

## Better Business Bureau Serving West Florida

COMPLIMENT ACTIVITY REPORT Case # 67254836

Consumer Info: Costello, John

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15

Cape Coral, FL 33991-2092

239 292-0756

Location Involved: (Same as above)

Consumer's Original Compliment:

BBB received the following email:

Contact Person: not provided

Compliments:

I've had many home inspections over the years and they are never on time......not this one, on time and very professional. Started working immediately and didn't stop unless I interrupted with questions or comments. Highly recommend Sherlock Holmes to anyone looking for a thorough and complete home inspection.

Submitted By: John Costello

## Better Business Bureau Serving West Florida

COMPLIMENT ACTIVITY REPORT Case # 67253149

Consumer Info: Wright, Ken

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15

Location Involved: (Same as above) Cape Coral, FL 33991-2092

239 292-0756

Consumer's Original Compliment:

The BBB received the following email:

Contact Person: Robert Stewart

Compliments:

Very good job. Went out of there way to complete the work

Submitted By: Ken Wright

COMPLIMENT ACTIVITY REPORT Case # 67253506

Consumer Info: Smith , Jennifer Business

Business Info: Sherlock Home Inspections, LLC 106 Hancock Bridge Pkwy W Ste D15

Location Involved: (Same as above)

Cape Coral, FL 33991-2092 239 292-0756

**Consumer's Original Compliment:** 

The BBB received the following email:

Contact Person: Todd

Compliments:

Quick response, reliable, trustworthy, and thorough! Great company to work with, very detailed, excellent report and very reasonable pricing. I would recommend to ANYONE-

Inspection done 5/30/13

Submitted By: Jennifer Smith

Better Business Bureau Serving West Florida

COMPLIMENT ACTIVITY REPORT Case # 67253596

Consumer Info: Galloway, Tim

Business Info: Sherlock Home Inspections, LLC 106 Hancock Bridge Pkwy W Ste D15

Cape Coral, FL 33991-2092

Location Involved: (Same as above) Cape Coral, FL 239 292-0756

**Consumer's Original Compliment:** 

The BBB received the following email:

Contact Person: Larry Martin

Compliments:

Sherlock Homes Inspections provides excellent customer service by courteous and knowledgeable professionals.

Submitted By: Tim Galloway

Better Business Bureau Serving West Florida

COMPLIMENT ACTIVITY REPORT Case # 67247546

Consumer Info: Swinscoe, Nicole Busine:

Business Info: Sherlock Home Inspections, LLC 106 Hancock Bridge Pkwy W Ste D15

Cape Coral, FL 33991-2092

239 292-0756

Location Involved: (Same as above)

Consumer's Original Compliment:

The BBB received the following email:

Contact Person: Larry Martin

Compliments:

Sherlock Home Inspections conducted one of the most thorough inspection I have ever witnessed. I should know, as I'm in Real Estate

Submitted By: Nicole Swinscoe

COMPLIMENT ACTIVITY REPORT Case # 67247149

Consumer Info: Rio, Joseph

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15

Cape Coral, FL 33991-2092 239 292-0756

Location Involved: (Same as above)

Consumer's Original Compliment :

The BBB received the following email:

Contact Person: Larry Martin

Compliments:

Outstanding service from a great company. We needed a thorough home inspection on very short notice. Sherlock Home Inspections was able to arrange that inspection at 5:00 PM on a Friday for 10:00 AM the next day! They were courteous, reliable, very knowledgeable and extremely thorough. My wife and I couldn't have been more pleased.

Submitted By: Joseph Rio

Better Business Bureau Serving West Florida

COMPLIMENT ACTIVITY REPORT Case # 67274374

Consumer Info: Wells, Dave and Diane

Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15

Cape Coral, FL 33991-2092 239 292-0756

Location Involved: (Same as above)

Consumer's Original Compliment :

BBB received the following email:

Contact Person: Todd And also Larry Martin

Compliments:

These people leave no stone unturned and give you peace of mind. Great condo

inspection and would highly recommend. They check everything.

Submitted By: Dave and Diane Wells

Better Business Bureau Serving West Florida

COMPLIMENT ACTIVITY REPORT Case # 67294766

Consumer Info: Hunt. Jean Busine

Business Info: Sherlock Home Inspections, LLC 106 Hancock Bridge Pkwy W Ste D15

Cape Coral, FL 33991-2092

Location Involved: (Same as above)

239 292-0756

Consumer's Original Compliment:

BBB received the following email:

Compliments:

Jay did a wonderful and very thorough job inspecting my home. Even the broker was impressed! He was most pleasant to be around.

Submitted By: Jean Hunt

COMPLIMENT ACTIVITY REPORT Case # 67292950

Consumer Info: Beckerm, Monica and Robert Business Info: Sherlock Home Inspections, LLC

106 Hancock Bridge Pkwy W Ste D15

Cape Coral, FL 33991-2092

239 292-0756

Consumer's Original Compliment :

Location Involved: (Same as above)

BBB received the following email:

Compliments:

Great company and i would recommend it to my family and friends

Submitted By: Monica and Robert Beckerman